

# Ictionreport



November 2024

www.metrosouthchamber.com

#### **Leading Businesses Leading Communities**



vitality



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U.S. Chamber Economist to Deliver Forecast of New President, Congress & Year Ahead at Annual Meeting Nov. 20

Wednesday, November 20 | 10:30AM - 3:00PM | Adult & Teen Challenge Center | 1315 Main Street, Brockton





Chief Economist, U.S. Chamber of

Commerce

111th Annual Meeting Luncheon 12:00 pm - 1:30 pm

Lead Sponsors:



**UMassAmherst** 

Donahue Institute

We invite you to join over 400 business people and community leaders to celebrate

businesses working together for the future of the Metro South Region at our 111th Annual Meeting!

This special event will feature keynote speaker, U.S. Chamber Chief Economist, Curtis Dubay. There will be award presentations, valuable networking opportunities, extraordinary giveaways for each attendee. Don't miss the region's premier business event of the year. Make new connections and refresh existing ones, get a head start on your next year of growth.



#### **BUSINESS-2-BUSINESS EXPO**

10:30 am - 12:00 pm & 1:30 pm - 3:00 pm

Explore products and services of value to your business and make profitable contacts. Over 35 exhibitors are expected. Be sure to

make time before or after the Annual Meeting to visit the Expo. It is free to walk the floor, but please register in advance.

Expand your business and reach over 400 people at the Business-2-Business Connection Expo. The Expo was designed as a personal table top expo for local businesses to share their products and services.

Tables are \$499 for members and \$599 for future-members. Luncheon tickets must be purchased separately. Contact Hannah for assistance, events@metrosouthchamber.com or call (508) 586-0500 x231. Cont. on page 2.

Free to walk the expo floor.

Lead Expo Sponsor:

Supporting Expo Sponsor:

Pen Sponsor:







## 10 Businesses Recognized for Economic Contributions to the Region













**Brockton Ribbon Cuttings!** November 6 and 26



Come meet Brockton's new home for urgent care!

Wednesday, November 6, 11:30am-12:30pn



#### More on page 5



More on page 5

## **Election Day is November 5**

Local elections will take place on Tuesday, November 5. Show your support for your local community and candidates by performing this important civic duty. To learn about your polling locations, visit www. sec.state.ma.us/WhereDoIVoteMA/ WhereDoIVote or scan code below.













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2

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## **SCAN TO REGISTER**

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## 111th ANNUAL meeting

November 20, 2024

Wednesday, November 20 | 10:30AM - 3:00PM | Adult & Teen Challenge Center | 1315 Main Street, Brockton

Center, located at 1315 Main Street in Brockton, for the 111th Annual Meeting and B2B Expo. Meet other business people & community leaders by attending the Annual Meeting to celebrate businesses working together for the future of the Metro South Region. The Annual Meeting will feature Curtis Dubay, Chief Economist for the U.S. Chamber of Commerce, as well as networking, awards, and giveaways.





Chief Economist, U.S. Chamber of Commerce - Curtis Dubay

Curtis Dubay, chief economist in the Economic Policy Division at the U.S. Chamber of Commerce, tracks the condition of the economy, analyzes the impact of public policy on economic growth, and runs the Chamber's Chief Economists Committee. The committee consists of chief economists from member businesses. It helps the Chamber formulate economic policies and provides analysis to policymakers in Washington, D.C.

Previously, Dubay was senior economist at the American Bankers Association where he worked on tax issues and followed the economic trends affecting the banking industry. Prior to ABA, he was a research fellow in tax and economic policy where he researched and published on tax and economic policy issues.

Earlier in his career, Dubay worked at PricewaterhouseCoopers (PwC) in the firm's transfer pricing division structuring international transactions, and before that at the Tax Foundation where he authored three widely recognized and cited reports: Tax Freedom Day, State-Local Tax Burdens, and The State Business Tax Climate Index.

Dubay received his master's degree in economics from the University of Connecticut and his bachelor's degree in economics and leadership studies

## 10 Businesses Recognized with Economic Impact Awards

- 1. Air Energy Group 105 Industrial Blvd, Brockton
- 2. Egan Development "Hanson Crossing" @ 999 Main Street, Hanson
- 3. Giana Restaurant and Bar 3 Roosevelt Circle, South Easton
- 4. Kids and Company 647 Main Street, Randolph
- 5. Massasoit Community College 230 Main Street, Brockton

- 6. Natural Agricultural Products 1437 Bedford Street, Abington
- 7. New England Knockouts 1 Feinberg Way, Brockton
- 8. Salo Bar and Grill 810 Main Street, Brockton
- 9. Signature Medical Group 1 Compass Way, East Bridgewater
- 10. Stoneridge Mutual Properties "Centre Station" @ 127 Centre Street, **Brockton**

Join us on Wednesday, November 20th at the Adult & Teen Challenge from the University of Richmond. He resides in Washington, D.C., with his wife and three sons.

> The cost to attend is \$129 for members and \$159 for future members. Tables of 10 are available for \$1290/members and \$1590/non-members. Expo booths are available for \$499/members and \$599/non-members. For information and to reserve your ticket, contact Hannah McGuire at events@ metrosouthchamber.com or call (508) 586-0500 x 231.

#### Contributing Sponsors & Partners:























#### Business-2-Business Expo Participants:

The Arc of Greater Brockton Better Business Bureau Brewster Ambulance Service **Bridgewater State University Brockton Area Transit Authority** Brookmeadow at Blue Hills **Burgess Pest Management** Cruise Planners by Jojo Eastern Bank Father Bill's & MainSpring HarborOne Bank House of Possibilities **Hub Technical Services** 

Hutcheon's Flowers & Holmes-McDuffy Florists Luke Jackson Beneift & HR Solutions **IM Pet Resort** Massasoit Community College MassHire Greater Brockton WB Murphy, Hesse, Toomey & Lehane New Heights Charter School Brockton Norfolk County Sheriff's Office North Easton Savings Bank OCES - Old Colony Elder Services Rockland Federal Credit Union **SCORE** SCU Credit Union Sign Design South Shore Bank **UMass Donahue Institute** U.S. Small Business Administration

#### Corporate Table Contributors:

Abington Bank Bank of America **Barbour Corporation** Bluestone Bank **Bridgewater State University Brockton Area Transit Authority Brockton Housing Authority** Copeland Toyota Crown Uniform and Linen Service **Dedham Savings** Eastern Bank The Enterprise Father Bill's & MainSpring HarborOne Bank

**Hub Technical Services IM Pet Resort** Massasoit Community College MassHire Greater Brockton WB National Grid Norfolk County Sheriff's Office North Easton Savings Bank OCES - Old Colony Elder Services Old Colony YMCA Rockland Federal Credit Union **Rockland Trust Company** SCU Credit Union South Shore Bank **UMass Donahue Institute** 

#### **BOARD OF DIRECTORS, OFFICERS**

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Chuck Jones - Harbor Health

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Matthew Osborne - Eastern Bank

#### **CHAMBER STAFF**

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President and CEO x 223

Emma (Stratton) Penardi VP of Communications & Special Projects x 222

Hannah McGuire Programs & Events Coordinator x 231 (508) 586-0500

Heating Supply

of New England

Front Desk x 221

**Development & Retention - NOW HIRING!** Membership x 229

Theresa Lobo-Albin Finance x 230

> Newsletter Written & Designed by Emma Penardi. Printing Provided by The Enterprise.



ACCREDITED CHAMBER OF COMMERCE

**CHAMBER MISSION**: To best serve the unique interests and needs of member businesses and to champion the broader vitality of the Metro South region.

**Metro South Chamber of Commerce** 

Sixty School Street, Brockton, MA 02301-4087 tel: (508) 586-0500

info@metrosouthchamber.com www.metrosouthchamber.com

ACTION Report Volume 24 - Issue 10

(USPS-410630) is published monthly except for combined July/August for \$5.00 per year by the Metro South Chamber of Commerce, Sixty School Street, Brockton, MA 02301-4087. Periodical Postage Paid at Brockton, MA.

POSTMASTER: Send address changes to Action Report, Sixty School Street, Brockton, MA 02301-4087

The Metro South Chamber of Commerce is solely responsible for the editorial content of this publication.

The Chamber wishes to assure our members of our intention to provide universal access to all programs. If you or your employees require assistance in this area, please let us know by calling the Chamber at (508) 586-0500 at least 48 hours in advance.

Calendar Sponsor SPACE AVAILABLE

# CHAMBER Calendar



Networking at events is one of the most effective ways to grow your business!

9:00am

9:30am

## **November**

06

This is a virtual meeting

06 Ribbon Cutting: Convenient MD Urgent Care 11:30am 1285 Belmont Street, Brockton

07 **Understanding and Improving Credit Scores** 12:00pm Seminar @ Metro South Chamber: 60 School Street, Brockton

12 **Multi-Chamber Zoom Series featuring** MA Office of Labor and Workforce This is a virtual meeting

**Chamber Ambassador Meeting** 

20 111th Annual Meeting & B2B Expo 12:00pm B2B Expo: 10:30am-12:00pm & 1:45pm-3:00pm Adult & Teen Challenge: 1315 Main Street, Brockton

26 Ribbon Cutting: Rockland Federal Credit Union 11:30am 200 Westgate Drive, Brockton

## December

04 **Business After Hours Networking** 

5:00pm Bridgewater Credit Union: 1095 Washington Street, Hanover

The Ambassador Team meets on a monthly basis to serve fellow members by providing information, resources, member-to-member support, increasing awareness and promoting active participation in Chamber programs and services. To learn more, please email events@ metrosouthchamber.com



METRO Leading Businesses. Leading Communities.

#### Impact.

It takes the right tools to start or grow a business. And it takes customers to keep business growing.

The Metro South Chamber of Commerce builds strong businesses and communities by connecting you to new customers and suppliers, as well as to those who influence the local economy and quality of life.

Access to the right tools. One more way the Chamber makes an impact.

To join the chamber call 508.586.0500 or visit www.metrosouthchamber.com

Note: All meetings are held at the Metro South Chamber Office (via Zoom) or Metro South Business Assistance Center (BAC), Sixty School Street, Brockton unless otherwise indicated.

## **UP-TO-DATE** News

Members - send Good News to estratton@metrosouthchamber.com

Sponsored by: Good Samaritan Medical Center

#### MSBDC Online Training Calendar - visit msbdc.org/ training to register

- 11/6: Tech Talks: Maximizing Business Success with CRM
- 11/6: Financials 101
- 11/7: Ways to Improve Your Credit
- 11/8: Government Contracting 101
- 11/13: Understanding the Business Loan Process
- 11/15: Why Certify (Government Contracting)
- 11/21: The Art of Export and Deemed Export Licensing
- 11/21: Developing a Dynamic Capability Statement

#### Last Chance at the Fuller Craft Museum - Michael C. Thorpe's "Homeowners Insurance"





Leaving December 1st - Michael C. Thorpe: Homeowners Insurance presents the quilt-based work of American conceptual artist Michael C. Thorpe. The fifteen forms on view illustrate Thorpe's distinct visual language known for its geometric shapes, colorful textures, and

energetic stitching. A true storyteller, Thorpe shares his world through his expressions—his friends and family, inspirational figures, daily surroundings, athletic endeavors, even painterly abstractions and meaningful texts. By depicting harmonious narratives, Thorpe aims to inspire connection between people from all walks of life. The Fuller Craft Museum is FREE to visit and located at 455 Oak Street in Brockton, Tuesday - Sunday 10AM-5PM.

#### Brockton's 38th Annual Holiday Parade - Nov 30





Celebrate the magic of the season with us at Brockton's 38th Annual Holiday Parade! Bring your family and friends for a fun-filled day of holiday cheer, local performances, festive floats, and more. Join us at the Holiday Market from 10:00 AM to noon right outside City Hall at City Hall Plaza! Browse local vendors, enjoy festive treats, and get into the holiday spirit before the parade kicks off at noon. The

parade will start on Belmont Street near the Superior Court and make its way through downtown. The parade will feature floats, marching bands, community groups, and performances, culminating in the lighting of the holiday tree.

#### Air Energy Opening New Facility, Bringing Jobs to Brockton. Grand Opening November 19



Air Energy Group is a leading manufacturer of innovative compressed air and vacuum systems and specialized containers. Their new 150,000 sq ft facility at 105 Industrial Blvd in Brockton plans to add at least 40 new full-time jobs to the regional

workforce. This grand opening ceremony will feature keynote speeches and a guided tour of their state-of-the-art facility, as well as lunch and networking opportunities.

#### Cultural Affairs and Tourism Meeting - Nov 14

The Cultural Affairs and Tourism Meeting will be held on Thursday, November 14, 2024 beginning at 6:00 p.m. at the North Baptist Church, 899 No Main Street, Brockton. Come learn what is happening in the city or announce your own event. These meetings are short and taped by Brockton Community Access. You can also ZOOM them. Contact Anne at 774-297-4939 or email her at ambeauregard@outlook.com.

#### 4 Major Cyber Security Tips

- **1. Think Before You Click** stay cautious of unknown links
- 2. Use Firewalls and Anti-Viruses
- your system will be capable of defending itself
- 3. Use Strong and Varied Passwordsutlize a password manager tool for
- organizing distinct passwords

  4. Keep Your Systems Updated the
- older your systems updated the older your system is, the longer the hackers have to find and exploit all the weaknesses.



## **Health Care Matters**

Good Samaritan Medical Center

235 North Pearl Street, Brockton, MA 02301

508-427-3000

www.bmchealthsystem.org/patients/good-samaritan-medical-center

#### Boston Medical Center Health System Welcomes Good Samaritan Medical Center and St. Elizabeth's Medical Center into Health System

Boston Medical Center Health System has announced that Good Samaritan Medical Center and St. Elizabeth's Medical Center are officially operating as part of its health system, stabilizing compassionate and equitable care at both hospitals.

"Good Samaritan Medical Center and St. Elizabeth's Medical Center are invaluable resources in their communities," said Alastair Bell,

MD, President & CEO of BMC Health System. "We are proud today to welcome the patients and communities served by both hospitals into our health system. Together, with the highly skilled clinicians and staff at each hospital, we will work to ensure stability and as seamless a transition as possible for patients, with a long-term focus on sustainability across our health system."

Over the past several weeks, BMC Health System has been meeting with the leadership of Good Samaritan and St. Elizabeth's, preparing employees

to join the health system, and putting plans in place to minimize disruption to patient care during the transition. Patients at Good Samaritan and St. Elizabeth's can continue receiving care in their communities with their trusted providers.

The integration of the two hospitals with BMC Health System builds on Boston Medical Center's existing clinical relationship with St. Elizabeth's and deep presence in Brockton through the Brockton Behavioral Health Center. The integration also maintains access

and continuity of care for the many members of the health system's WellSense Health Plan, who are patients at Good Samaritan and St. Elizabeth's.

Visit www.bmchealthsystem.org/patients/good-samaritan-medical-center to learn more.



## Good Samaritan Medical Center

Compassionate Care in Your Community

ACTION Report November 2024 www.metrosouthchamber.com

Wednesday, November 6 | 11:30AM - 12:30PM | 1285 Belmont Street, Brockton



Please join us for a ribbon cutting ceremony Wednesday, November 6 from 11:30AM-12:30PM at ConvenientMD Urgent Care located at 1285 Belmont Street in Brockton.

Scan the QR Code on the left to RSVP, or visit metrosouthchamber.com/events. Questions? Contact events@metrosouthchamber.com or call (508) 586-0500 x 231 for assistance.

**ConvenientMD** About Urgent Care: ConvenientMD Urgent Care in Brockton, MA offers accessible and affordable care right in your backyard—so you can get the care you need, when you need it (for less than a visit to the ER). We have a full medical team on site for minor emergencies

and routine care, ready to treat patients of all ages in a welcoming environment. No appointment needed—just walk in to our urgent care clinic in Brockton today or register online to save your spot in line. Visit convenientmd.com/locations/brockton-ma-urgent-care

## St. Anne's Credit Union to Offer in-person Seminar "Free Understanding and Improving Credit Scores"

Thursday, November 7 | 12:00PM - 1:00PM | 60 School Street, Brockton



Join us for a 1-hour Lunch & Learn, where you'll enjoy a complimentary lunch while gaining valuable insights on credit scores. Scan the QR Code on the flyer to register, or visit metrosouthchamber.com/events.

At this free seminar, you will:

- -Understand the Fair Isaac Corporation (FICO) Scores and the factors used to assess your risk
- -Recognize the importance of credit and how life events can impact your credit score
- -Find out how to obtain your credit report for FREE and how often you should review for accuracy

-Learn best practices to maintain your credit score to boost your financial health Be sure to check the St. Anne's Credit Union website, stannes.com/ free-seminars for FREE future seminars and registration links.

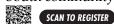
## Save the Date! December 4 Networking in Hanover, Bridgewater Credit Union (soon to be BrightBridge C.U.)

Wednesday, December 4 | 5 - 7PM | 1095 Washington Street, Hanover

You're invited to an evening of networking! Don't miss this great businessbuilding opportunity, enjoy delicious food and beverages while connecting with potential customers, existing chamber members, and friends in the Metro South community.

errimack

alley CREDIT UNION







## Join Us in Welcoming ConvenientMD to Belmont Street Mass Chambers Partner to Offer Info Series: November Meeting to feature Office of Labor & Workforce

Thursday, November 12 | 9:30AM - 11:00AM | Zoom Virtual Meeting



Join us on Zoom, Thursday, November 12th from 9:30-11AM for a multi-chamber infosession with special guest Michael Fiore, On Site Consultation Program Supervisor at the Commonwealth of Massachusetts Executive Office of Labor and Workforce Development. Scan the QR Code on the left to sign up, or visit metrosouthchamber.com/events.

Chambers from throughout the state are working collaboratively to offer informational

sessions to our members featuring topics that are vital to the success of your business or organization.

The "On-Site Consultation Program" is run out of the Massachusetts Department of Labor Standards and offers free safety and health consultations for small and medium sized businesses. The Program's goal is to help companies recognize and control safety and health hazards that OSHA would deem serious and that could lead to injury and illness. All the services provided by the On-Site Consultation Program are at no cost and are confidential. The company determines the scope of the consultation services they want to use, which can range from answering a specific safety or health question to reviewing/helping in developing safety and health programs to providing a complete wall to wall worksite safety and health survey. They can even provide air sampling and noise monitoring also

## **Rockland Federal Credit Union Opens in Brockton!**

Tuesday, November 26 | 11:30AM - 1:00PM | 200 Westgate Drive, Brockton

at no cost. Visit www.mass.gov/on-site-consultation-program to learn more, or



tune-in with us no November 12!

Please join us for a ribbon cutting ceremony Tuesday, November 26 from 11:30AM-1:00PM at Rockland Federal Credit Union located at 200 Westgate Drive in Brockton. Scan the QR Code on the left to RSVP, visit metrosouthchamber.com/ events. Questions? Contact events@



metrosouthchamber.com or call (508) 586-0500 x 231 for assistance. About Rockland Federal Credit Union: Rockland Federal Credit Union is a federally chartered credit union, established in 1922. Our field of membership extends through several counties, including:

Barnstable, Bristol, Middlesex, Norfolk, Plymouth and Suffolk Counties. Our mission is to provide our members with quality, affordable financial services in a responsible, efficient, professional, and convenient manner. Deposits are insured through the National Credit Union Administration and the Massachusetts Share Insurance Corporation. Our full range of services include: Personal and Business deposit accounts, Personal loans, Commercial loans, Mortages, Home Equity, and Investment services. Our Brockton branch is your go-to destination for full-service banking solutions. From an ATM to home loans, we're dedicated to providing convenient and personalized financial services to our community. Visit rfcu.com to learn more.

## Gather Health Meets You Where You Are; Social and Entrepreneurial Business Panel & New Cyber Security Home-Based Support for Seniors Expands into Brockton





# gather health

The Metro South Chamber helped Gather Health cut the ribbon at the grand

opening ceremony of their new Brockton location on October 10. We were joined by Mayor of Brockton Bob Sullivan, Tim Sullivan Brockton School Committee, Senator Mike Brady, and State Rep Michelle DuBois.

Gather Health, 179 Quincy Street in Brockton, is a primary care facility servicing older adults on Medicare. They are focused on building dedicated teams to meet the individual needs of their patients at the practice, at home, or in the community - noting the importance of tackling social barriers to health care like isolation and the ability to control your care plan with shared decision-making and holistic support.

With locations in Quincy, Lynn, and now Dorchester and Brockton, Dr. Brent Asplin, CEO says "Gather is running to the neighborhoods that others are running away from in terms of primary care access. We want to be accessible. We want to be part of the community. We want to hire team members from the community."

Gather Health was recently featured in GBH! Check out the article by Trajan Warren here. To learn more, please visit www.gatherhealth.com, walkin to the new Brockton location at 179 Quincy Street, or give them a call at (508) 283-3154.

Scan the QR code or visit us on flickr to view more photos. This event was recorded by Brockton Community Access - a video is also available through the QR code on this page. Photos courtesy of David Fox Photography.



Gather Health, 179 Quincy Street, Brockton



Gather Health Meets You Where You Are!





Senator Brady; Tim Sullivan, Brockton School Committee; Runnel Townsend, Gather Health; and Chris Cooney, Metro South Chamber.



Denver Gibbs; Gibbs Software Solutions; Paul Meoni, Randolph DEI; and Jim Breton, Office of Senator Mike Brady



Gather Health CEO, Brent Asplin receives Official Citation from the City of Brockton, Mayor Bob Sullivan.





Senator Mike Brady and State Representative Michelle DuBois also presented Official Citations to Gather Health CEO Brent Asplin.

Thank you, Gather Health, for choosing Brockton as home for your business and bringing important services and jobs to the Metro South Region. Visit gatherhealth.com, call (508) 283-3154, or walk-in to their new 179 Quincy Street location for assistance.

# Center at BSU / Chamber Reception



Jeni Mather, JM Pet Resort; Dan Evans, Evans Machine Co.; State Rep Rita Mendes, Mendes Law Group; Vanessa Rios, VR Tailoring & Dry Cleaning; Panel moderated by Jay Pike, CPA, Citrin Cooperman.

In October, the Metro South Chamber









partnered with Bridgewater State University's Center for Entrepreneurship and Small Business, with support from Jay Pike, CPA, Citrin Cooperman, to put on a business & entrepreneurial panel for students and regional entrepreneurs to hear from successful business leaders, gain insight, make important connections, and discover helpful resources to help advance their knowledge and business goals.

Panelists included Jeni Mather, JM Pet Resort; Dan Evans, Evans Machine (EMI); State Representative Rita Mendes, Mendes Law Group, Mendes Realty; and Vanessa Rios, VR Tailoring & Dry Cleaning. Panelists told their stories detailing their business journies, discussing challenges and obstacles along the way as well as resources and lending assistance.

The Center for Entrepreneurship and Small Business (CESB) serves as a resource for those with an entrepreneurial mindset and small business owners at Bridgewater State University and in the southeastern Massachusetts region. It helps students, faculty, and staff from all areas within the university — as well as people in the surrounding communities — develop their business ideas into successful small businesses and grow existing small businesses. Visit www. bridgew.edu/center/entrepreneurship-and-small-business to learn more.

After the panel, tours of BSU's Cyber Range (one of only a few in Massachusetts) were conducted, followed by an evening of networking. This panel discussion was recorded and is available at the QR code at the top of this article.

## **MassHire STEM Career Exploration Event at BSU Tours** Photonics, Cybersecurity, and Clean Energy Programs



Innovative new Cyber Range and Security Operations Center to give students real-world training while providing local businesses and governments crucial resources to guard against cyberattacks.

Learn more about Massachusetts' first-of-its-kind cybersecurity program at BSU at www.bridgew.edu/about-us/news-events/ Press-Release-03-02-2023-Bridgewater-State-

University-launches-first-of-kind-cybersecurity-program-in-Massachusetts

## Chamber Holds 5th Annual Economic Summit with NEREJ; Transportation Secretary Tibbits-Nutt









Transportation Secretary, MassDOT, Monica Tibbits-Nutt



Mike Lambert, **Brockton Area Transit Authority Administrator** 



Fred Clark, Bridgewater State University President



Rachel Heller, CEO, Citizens' Housing and Planning Association



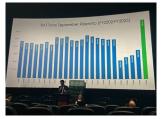
Stephen DiPrete, Chief Commercial Banking Office, South Shore Bank



Peter Lewis **EVP Property Mgmt** Schochet Companies



Paul Mahoney Chief Operating Officer, Hajjar Management



Mike Lambert, Administrator for the Brockton Area Transit Authority gave a positive update on BAT ridership, new form-based code, and electric busses.



Attendees enjoyed breakfast, networking, Metro South Chamber President, and comfortable seating during the panel Chris Cooney and MA Secretary of discussion. They also had the opportunity Transportation, MassDOT CEO, Monica to participate in Q&A.



Tibbits-Nutt.











In mid-October, the Chamber and the New England Real Estate Journal (NEREI) partnered with business leaders from throughout the Metro South region to present the 5th annual event, Transit Housing on the Rail at the newly renovated Showcase Cinema de Lux in Randolph. Discussion topics featured Opportunity Zones, housing and redevelopment, transportation and improving infrastructure, and building for the future in the Metro South region.

Regional leader participation included MassDOT Secretary of Transportation, Monica Tibbits-Nutt; Fred Clark, President of Bridgewater State University; Rachel Heller, CEO of Citizens' Housing and Planning Association (CHAPA); Mike Lambert, Administrator for Brockton Area Transit Authority; Peter Lewis, Executive VP of Property Management, Schochet; Paul Mahoney, Hajjar Management; and Stephen DiPrete, South Shore Bank.

## Small Business Saturday is November 30 - Shop Small!







Saturday, November 30, 2024 is Small Business Saturday - a day to celebrate and support small businesses and all they do for their communities. This year, we know that small businesses need our support now more than ever as they navigate, retool and pivot from the effects of the coronavirus pandemic. Please join SBA and organizations across the country in supporting your local small businesses by shopping at a small business.

Founded by American Express in 2010 and officially cosponsored by SBA since 2011, Small Business Saturday has become an important part of small businesses' busiest shopping season.

The highly successful team of SBA, Women Impacting Public Policy (WIPP), and American Express will be kicking off the 2024 holiday season by encouraging consumers to support our nation's nearly 32 million independent businesses this Small Business Saturday and all holiday season long.

- For shoppers Find participating small businesses in your area
- For small business owners Get free Small Business Saturday marketing materials including sample posters, and social media resources (visit www.americanexpress.com/ us/merchant/shop-small/materials.html)
- For partner organizations Follow SBA on social media for all the latest updates on #ShopSmall



## **How to Use AI to Streamline Grant Applications**



U.S. Chamber of Commerce



For small businesses, grant funding can lead to successful startup ventures and eventual business growth. However, applying for small

business grants can be a complicated process that requires research, technical writing, and expertise that many small business owners lack. These AI-powered tools take the guesswork out of grant writing and help small businesses put their best foot forward when applying for



specialized funding.

To learn more, scan the QR code above or visit www.uschamber.com/co/run/ technology/ai-tools-for-grants.

AI tools to help you find and apply for grants - ChatGPT, Fundwriter.ai, Grantable, Grantify, Skip.

How to choose the right AI tool - The AI tool most helpful for your small business's grant application process will be driven by your needs. Use these starting points to determine the right AI tool for your business:

- \* Determine must-have features. Your small business is unique, and not every AI tool will have all the features you need. For example, if you don't have a dedicated IT employee on staff, key features like user-friendliness, training, and support will make using the AI tool easier.
- \* Rely on customer reviews. There's no better salesperson than a satisfied customer. Read what other users have said about the tool on the company website, Google, or another platform to get a feel for how other businesses have used this tool and how it met their needs.
- \* Take advantage of a demo or free trial. Take the AI tool for a test drive if the option is available. Use the free version or a demo before committing to learn how the tool works for your business's specific needs.
- \* Compare costs. Don't settle on the first AI tool you come across. Compare features and related costs to make an informed purchase decision that can help your business grow in the long run.

## Healey-Driscoll Administration Launches "MassTalent" Online Job Platform, Key Strategy in Workforce Agenda



front-door **Improved** allows experience for employers and jobseekers to navigate resources; connects employers and industry to skilled talent, and jobseekers to employment opportunities across Massachusetts.

"MassTalent demonstrates



one of the many ways our administration is committed to connecting employers to talent and jobseekers to career opportunities in Massachusetts," said Secretary of Labor and Workforce Development Lauren Jones. "Through MassTalent and enhanced resources our goal is to improve the user experience, promote available opportunities, and build

connections that will strengthen our workforce today and for the future."

For more information, please visit the MassTalent website at www. mass.gov/masstalent or contact the Executive Office of Labor and Workforce Development.

## Member Profile - Sign Design



Sign Design, Inc. 170 Liberty Street Brockton, MA 02301 www.signdesign.com (508) 580-0094

Year Established: 1988

**Products or Services:** Custom Sign Design, Build, Installation, and Service

Number of Employees: 73

What is unique or special about your firm and the products and services you offer? Sign Design is a 100% Employee-Owned Company

What is your market area? Massachusetts/New England

What markets do you serve? Anyone who needs a sign!

What is your main business objective concerning your customers and the **business community?** We provide custom visual communications solutions.

## Member Profile - Red Apron Charcuterie



**Red Apron Charcuterie** www.redaproncharcuterie.com (860) 965-1306

Year Established: 2023

**Products or Services:** Charcuterie boxes for any occasion

Number of Employees: 1

What is unique or special about your firm and the products and services you offer? We source our gourmet ingredients from a list of carefully chosen producers, bringing the freshest variety of products to each box. We customize our boards to all customers needs.

What is your market area? South of Boston and Metro West in Massachusetts.

What is your main business objective concerning your customers and the business community? To be well known in my community about "thank you charcuterie boxes" and that nothing is shipped, only delivered.

Anything additional we should know about your company? This is a Latina Women Owned Business.







ACTION Report November 2024 www.metrosouthchamber.com

## **SEED Corp. Business Entrepreneurial Workshop Series**







Basic Entrepreneurial Workshop Series Session I "Understanding Business Fundamentals" and Session II "Understanding Business Financials"

**Register:** seedcorp.com/events **Date, Time:** 11/7/2024 @ 9AM & 12:30PM

Location: BlueStone Bank - 756 Orchard Street, Raynham

**Description:** SEED Corporation in cooperation with the U.S. Small Business Administration, Massachusetts Small Business Development Center, & SCORE provide these free entrepreneurial workshops in which participants will learn the fundamentals of planning, preparing for and financing a small business. The workshops are open to anyone currently in business, starting a business, or thinking about someday owning a business, as well as business assistance professionals who would like to learn more about SEED's technical assistance programming.

Session I: Topics will include putting together a business plan, getting business financing, and marketing. The workshop will also provide information on the many business assistance resources that are available to entrepreneurs locally and regionally.

Session II: Participants will learn how to read and create a balance sheet, income statement, and cash flow statement, and keep on top of their business finances. The workshop will also explain how a small business owner can anticipate financial needs in order to operate the business more efficiently.

## Own A Small Biz? Thinking of Starting One? Call SCORE!







FOR THE LIFE OF YOUR BUSINESS

To succeed, you have to stay ahead of the competition; whether you're looking for a business direction sheet or working to tap into value creation, connect with a SCORE mentor to help you! If you're just starting a business, SCORE mentors can provide the practical action plan, education and tools you need to open your doors and establish a customer base.

Already own a business? Our volunteer mentors can help identify ways to increase profit, improve employee and customer satisfaction, and achieve work/life balance. With SCORE, you can have the honest, confidential and sometimes tough conversations about raising money, motivating your team, marketing your business, and other topics.

Take advantage of their **free** live webinar series! Learn more by visiting www.score.org, www.sema.score.org, www.boston.score.org, or by calling (508) 587-2673. Ahead for the month and beyond...

**November 7:** Bookkeeping and Small Businesses - Why, When, and How.

**November 7:** Business Branding 101 - How to Create Your Brand Strategy

**November 12:** Time Management Strategies for Small Business Owners

**November 13:** Beneficial Ownership Reporting Under the Corporate Transparency Act

November 14: Year-End Tax Preparation for Your Business

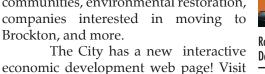
November 19: Mastering Cash Flow Management - Uncover Hidden Biz Profits

November 21: SBA Loan Opportunities for Minority-Owned Businesses

November 26: How to Build Your Personal Brand on a Budget

## City Planner Updates Chamber Board on Development

Brockton City Planner Rob May spoke at the Metro South Chamber's October board meeting giving updates on progress being made in the City of Champions including upcoming mixeduse housing & commercial projects, landuse studies, form-based code, MBTA communities, environmental restoration, companies interested in moving to Brockton, and more.





Rob May, Director of Planning & Economic **Development for the City of Brockton** 

brockton.ma.us/business/economic-development to see a snapshot of regional economy, market data, strategy, target industries, and an interactive map of development sites.

## **VIP Tires & Service Opens Hanover Location; Launches Initiative to Benefit Hanover and Norwell Public Schools**







VIP Tires & Service, a leading provider of automotive service and tire sales, is excited to announce the grand opening

of its new location in Hanover, Massachusetts at 2144 Washington Street. The new store marks a significant milestone for VIP as it continues to expand its presence throughout New England and deliver exceptional service to its customers.

In addition to offering a wide range of automotive services, including oil changes, tire rotations, brake repairs, and more, VIP is committed to giving back to the Hanover and Norwell communities. As part of its grand opening celebration, VIP is launching its "Oil Changes for Education" initiative. This program allows

customers to receive a valuable discount on an oil change while simultaneously supporting the Hanover and Norwell Public Schools since this store will service both communities. For every oil change purchased, a portion of the proceeds will be donated directly to the schools, helping to fund essential educational programs and resources.

During the six weeks following the grand opening week, (10/9-11/15), all customers can receive any Valvoline oil change for 50% off (excludes diesel), and VIP will donate 50% of the proceeds to both the Hanover and Norwell Public Schools.

To ensure motorists stay safe on the road, we're offering a special grand opening promotion. Enjoy a \$100 discount on the purchase of four new tires installed at the Hanover location. Help keep your vehicle in top condition and drive with confidence.

"We believe in building strong relationships with the communities we serve," said Tim Winkeler, president and CEO of VIP. "Education is the cornerstone of a thriving community, and we're proud to partner with the Hanover and Norwell Public Schools to support their efforts to provide a quality education for local students."

VIP's Hanover location opened for business on October 1st and invites the community to visit and experience the exceptional service and commitment to giving back that VIP is known for.

# Attend Important Business & Community Programs with Your Chamber Season Tickets! Order Ahead

# SECURE YOUR SEAT FOR THE 2024 - 2025 SEASON

The new season of Metro South Chamber events is about to begin, and we want you to be there! Reserve your 2024 - 2025 Season Ticket now and get access to events all year long. The season ticket includes:

- Now including the Legislative Reception
- All Good Morning Metro South Programs (5 Programs, \$195 value)
- All Business After Hours (12, up to \$60 value)
- Annual Legislative Luncheon (\$39 value)
- ATHENA Award Luncheon (\$39 value)
- Small Business Awards Luncheon (\$39 value)
- 1 Taste of Metro South Ticket (\$35 value) All for just \$299 (Savings of 26% +)

#### SEASON TICKET AND ADDITIONAL SAVINGS OPTIONS

Season Ticket: # Discounted Tickets x \$299 = \$

Contact Hannah McGuire at events@metrosouthchamber.com or call (508) 586-0500 x 231 for more information.

## **Now Hiring: Membership Development & Retention**



Are you positive, organized, committed to business & community development, and have a love for the greater Brockton area? Join our team as Membership Development Specialist! Email resume and cover letter to info@metrosouthchamber.com.

Job Summary: The Membership Development Specialist is responsible for promoting the Chamber and its products and services to prospective and existing members. Sales of membership to prospects and retention of existing members are the key functions of this position. They will identify prospects, determine their needs, communicate the Chamber's value and establish professional relationships with area businesses and organizations. The Membership Development Specialist must be able to conduct "high-level" business interactions independently and as part of a coordinated team.

This is an excellent opportunity to invite businesses to join and engage in the chamber community by strengthening local ties in Brockton and beyond, while gaining a deep understanding of regional economic progress and the competitive developing future of the Metro South region.

## **RENEWING** Members!

## Thank you!

Anderson Insulation, Inc.
Bay State Shredding
Better Living Real Estate
Brockton Neighborhood Health Center
Burgess Pest Management
CC-Teknologies Inc.
Champion City Transit Management
Conway Insurance Agency
Crown Uniform & Linen Service
Harbor Health Elder Service Plan
Health Imperatives, Inc.
JM Pet Resort
Joe Angelo's Cafe & Deli
Kent, Parker & Associates, Inc. -CPA

Mallory Headsets, Inc.
MCR Chiropractic
My Brother's Keeper
RKA Transportation Services Inc.
Roger Keith & Sons Insurance
Rose Therese Cap & Gown Company
Rotary Club of Brockton
Sheldel House LLC / Loyal Staffing
Agency LLC / Loyal Institute
Spark Street Auto Body
Summer St Financial Advisors LLC
The Point at Sharon
University of Massachusetts Boston
Yard Services, LLC

## **WELCOME** New Members!

#### Reinvesting in Our Community

Air Energy Group Scott Ripatrazone 105 Industrial Blvd Brockton, MA 02301 (508) 230-9445 airenergy.com Manufacturing

Driveways by Heap Inc.

Jennifer Heap 1207 Auburn Street Whitman, MA 02382 (781) 447-4336 drivewaysbyheap.com Paving & Sealing

**Red Apron Charcuterie** Ana Rojas (860) 965-1306 redaproncharcuterie.com *Foodservice Design* 

#### **Medwell Massachusetts**

Joshua Rosenberg 1200 W Chestnut Street Brockton, MA 02301 (774) 517-5195 medwellhealth.net *Medical* 

VIP Tires & Service

Lynn Campbell 98 Westgate Drive Brockton, MA 02301 (508) 313-9117 vipauto.com *Automotive Repairs* 

For membership, contact:

(508) 586-0500 x 229

membership@metrosouthchamber.com

## **SEED Corp. Offers Micro and Small Loan Programs**



MICRO AMD SMALL LOANS
Micro Loans up to \$50,000 and
Small Loans up to \$350,000 at 67% fixed with flexible terms
MORE INFO



Use of funds: Working capital; leasehold improvements/built-outs; inventory/supplies; real estate acquisitions (owned-occupied); furniture, fixtures, and equipment; refinancing business credit card debt

Call (508) 822-1020 x 312 or visit www.seedcorp.com



## **Access to Capital for Massachusetts Businesses**



Massachusetts Growth Capital Corporation (MGCC) functions as a one-stop resource for debt financing for small businesses. MGCC drives economic growth through access to alternative funding, resources, and individualized services to identify and structure

solutions tailored to each small business in Massachusetts. The purpose of MGCC is to create and preserve jobs at small businesses. MGCC also works to promote economic development throughout the Commonwealth, with special paid attention to business needs in underserved areas and Gateway Cities. Their services include small business lending from \$100,000-\$200,000; microloans from \$5,000-\$100,000; small business technical assistance grant program for non-profit assistance providers; microlending operations support & CDFI lending capital matching funds grant program; and the biz-m-power crowdfunding matching grant program. Visit empoweringsmallbusiness.org to learn more.

## **Chamber Affiliation News & Events**

To become an affiliate organization of the Chamber, contact Christopher Cooney at (508) 586-0500 x 223 or e-mail chris@metrosouthchamber.com.

The **Avon Industrial Park Association** is a non-profit group seeking to advance



the advocacy and business of its members in public and private affairs. Membership is open to all companies who operate within the confines of Avon Industrial Park in

Avon, Massachusetts. For more information please visit avonindustrialpark.org.



The Bridgewater Business Association (BBA) promotes unity between local government and the business community and is committed to promoting goodwill among business owners, operating in an ethical manner, and supporting the community serve. Visit bridgewaterbiz.biz for more information.



and fellowship."

The East Bridgewater Business Association (EBBA) was founded in 1993 "to promote a healthy business environment in East Bridgewater and to provide services to assist its members including education, networking Please visit jointheebba.com for more information.



The Easton Chamber of Commerce is a non-profit 501(c) (6) membership organization representing business and professional people. The Easton Chamber of Commerce mission is to unite, guide and support Easton businesses

with the goal of increasing economic opportunities and fostering a business climate. Visit easton-chamber.com to learn more.



The Norwell Chamber of Commerce's mission is to promote the civic, economic and social welfare of its members and the Town of Norwell. They actively assist the Chamber members with the challenges of business growth, management and

entrepreneurship. Visit norwellchamberofcommerce.com for more information.



The South Shore Women's Business Network (SSWBN), established in 1991, was the inspiration of six women who felt that the needs of women in business were not being met by traditional organizations. They further believed there was a need for an organization that would provide networking opportunities to women and business owners on the South Shore. Visit sswbn.org for more information.

## Small Business Resource; We Speak Portuguese!



Theresa Lobo-Albin, Small Business Assistance



Theresa Lobo-Albin on the chamber staff is fluent in Portuguese. She is available to communicate with businesses that may require help in learning about various business assistance programs serving entrepreneurs, businesses and non-profits throughout the region.

Theresa holds a degree in business and accounting and has worked with many small businesses from numerous industries over her career in accounting.

The Chamber (in partnership with many regional, state, and federal resources) operates the Metro South Business Assistance Center and Thomas Edison Business Incubator in support of business development. Many of the BAC resources can be found online and are being offered remotely, including one-on-one coaching through SCORE

Counselors.

To learn more about business assistance resources in English and Portuguese contact Theresa Lobo-Albin at finance@metrosouthchamber.com or call (508) 586-0500 x 230. To learn more about the Business Assistance Center (BAC) and available business resources, visit www.metrosouthchamber. com/resources/business-assistance. Individual counseling is available by appointment.

## Federal, State, and Regional Resources for Businesses



The Metro South Chamber of Commerce is dedicated to providing support for our business community now

more than ever - we're here for you. Below, please find an extensive list of federal, state, and regional resources available to you.

#### **Brockton Redevelopment Authority** Contact: Nathalie Jean (508) 586-3887

Center for Women & Enterprise Contact: Berlhey Narcisse (617) 532-0225

#### Massachusetts Office of Business **Development (MOBD)**

Contact: Susan Whitaker (617) 620-1005

#### **Massachusetts Small Business Development Center Network** Contact: Jill Beresford

(508) 673-9783

### **Massachusetts Supplier Diversity** Office (SDO)

Contact: John Fitzpatrick (617) 720-3300

MassDevelopment

Contact: Kelly Arvidson (978) 784-2901

#### **MassHire Greater Brockton Workforce Board**

Contact: Jason Hunter (508) 584-3234

#### **MassHire Greater Brockton Career Center**

Contact: John Murray (508) 513-3400

#### **Old Colony Planning Council** Contact: Mary Waldron

(508) 583-1833 ext. 202

### **SCORE Business Counselors**

Contact: Peter Smith (508) 587-2673

#### **South Eastern Economic Development (SEED) Corporation**

Contact: Sue Murray (508) 822-1020

## U.S. Small Business Administration

Contact: Shelly Gillis (617) 565-5590

#### CertaPro Painters of Brockton Foxboro



29 Hampden Drive, Suite 1, South Easton (508) 404-8447 • certapro.com/foxboro

CertaPro Painters® of Brockton / Foxboro MA is locally owned and operated, and pleased to provide the best house painting to your specific neighborhood in and around Brockton, MA. At CertaPro Painters®, we know that finding the right team for your painting project can be overwhelming. With our professionals by your side, the process will be easy and convenient — leaving you time for what matters most. We strive to transform homes and businesses by providing expert services with a proven process, giving you more time to enjoy moments that matter in the spaces you love.

#### **ConvenientMD Urgent Care**



1285 Belmont Street, Suite 1, Brockton (508) 894-7015 • convenientmd.com

ConvenientMD Urgent Care in Brockton, MA offers MedWell Health and Wellness Centers has a diverse accessible and affordable care right in your backyard so you can get the care you need, when you need it (for less than a visit to the ER). We have a full medical team on site for minor emergencies and routine care, ready to treat patients of all ages in a welcoming environment. No appointment needed—just walk in to our urgent care clinic in Brockton today or register online to save your spot in line.

Major

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#### Medwell Health and Wellness



1200 W Chestnut Street, Brockton (774) 517-5195 • medwellhealth.net

group of experts dedicated to providing exceptional care to our patients. Our experienced practitioners specialize in medical marijuana treatment; our team includes professionals from various healthcare backgrounds, including pain management, mental health, oncology, compassionate care, and years of experience guiding patients on alternative medicine for symptom management.

#### Join the Chamber!

## **YOUR BUSINESS** PROFILE HERE...

...When Your Join the Chamber! Call us at (508) 586-0500 or email info@metrosouthchamber.com

60 School Street, Brockton (508) 586-0500 • metrosouthchamber.com

Join the Chamber and network your business to success! The Chamber hosts informative meetings, networking events, and puts you in touch with your legislators. We also offer marketing and advertising opportunities, referrals, publicity, and exposure.

Call to learn more today!

Visit metrosouthchamber.com/membership/join



## Starting a Business?

Need help starting your business? Looking for money to start your business?

The Metro South Business Assistance Center Can Help!

COUNSELING: Individual counseling is available by appointment for startup and existing businesses. Counselors are working or retired professionals, highly experienced and willing to share their knowledge in financing, marketing, management, and more.

REFERENCE MATERIALS: An outstanding collection of reference materials that include hundreds of fully detailed, step-by-step guides for every aspect of starting and maintaining a small business.

ACCESS: To computer and business-related software, including Quick-Books Pro, Business Plan Pro, Loan Builder, Microsoft Office, and more.

EDUCATION: Workshops include QuickBooks, Writing a Business Plan, SEED Commercial, Social Media Series, DCAMM Certification, and more.

(508) 586-0500 metrosouthchamber.com/resources/business-assistance.

## When Metro South is Home, Everything's Within Reach

Hundreds of Dining Options • Great Conference Space Over 500 Hotel Rooms • Many Parks & Lakes













The Metro South region offers the best of all worlds; cultural and corporate advantages, natural beauty, and the serenity of historic New England.

The region features top notch education, including three institutes of higher education, exceptional health care facilities, including four major hospitals. Rich in culture, the region is also home to symphonies, a craft museum, children's museum, and various historic museums. It also contains many recreational activities, including baseball outings, golfing and many parks and lakes for walking, biking, and fishing. With over 500 hotel rooms, the Metro South region is a great place to stay and competitive housing costs offer affordable and varied living opportunities.

Whether for Business or Pleasure, The Metro South region provides exceptional value in the heart of Eastern Massachusetts, centrally located between Boston, Providence, Plymouth and Cape Cod. Ride the rail to Boston in only 35 minutes! Call 508.586.0500 for your free map.



Metro South Regional Economic Development Organization For more info, contact the Metro South Chamber of Commerce, 508.586.0500 • www.metrosouthchamber.com



## BUSINESS EVENTS Planner

## November 6

**Ribbon Cutting: ConvenientMD** 

11:30AM - 12:30PM ConvenientMD Urgent Care 1285 Belmont Street, Brockton

Meet the ConvenientMD Urgent Care team, network with community leaders, tour their new facility, enjoy refreshments

Register: metrosouthchamber.com/events

### November 7

## Free Understanding and Improving **Credit Scores Seminar**

12:00PM - 1:00PM **Metro South Chamber of Commerce 60 School Street, Brockton** 

Join us for a 1-hour Lunch & Learn, where you'll enjoy a complimentary lunch while gaining valuable insights

Register: metrosouthchamber.com/events

## **November 12**

## Multi-Chamber Zoom Series, MA Office of Labor & Workforce

9:30AM-11AM Live virtual meeting

Featuring special guest Michael Fiore, On Site Consultation Program Supervisor at the Commonwealth of Massachusetts Executive Office of Labor and Workforce Development.

Register: metrosouthchamber.com/events

## November 20

## 111th Annual Meeting & B2B Expo

12:00PM-1:45PM Adult & Teen Challenge Center 1315 Main Street, Brockton

Over 400 in attendance plus expo. Guest speaker: U.S. Chamber Chief Economist, Curtis Dubay.

Register: metrosouthchamber.com/events