

Actionreport



July/August **2025**

www.metrosouthchamber.com

Leading Businesses Leading Communities



Chamber Mission

To best serve the unique interests and needs o member businesses and to champion the broade economic vitality of the Metro South region



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Renewing Members

Networking on the Patio with Mayor's Summer Concert Series

Wednesday, August 13 | 5:30PM - 7:00PM | Patio @ Heights Crossing Assisted Living | 35 Christy's Place, Brockton



You're invited to an evening of networking on Wednesday, August 13th in coordination with Mayor Bob Sullivan's Summer Concert series. Enjoy live music, complimentary refreshments, and hors d'oeuvres, while networking on the outdoor patio at Heights Crossing, located at 35 Christy's Place, Brockton, MA 02301. Live performance by Westwood Swing Band \$800.

Don't miss this great businessbuilding opportunity hosted by Heights Crossing Assisted Living.

Enjoy delicious food and beverages while connecting with potential customers, existing chamber members, and friends in the Metro South community.

Tickets to this event are complimentary, but please RSVP in advance. Questions? Contact Hannah McGuire or call (508) 586-0500 x231 for assistance. Visit metrosouthchamber.com/events or scan the QR Code above to register.

Don't Miss a Moment: Order Your 2025-2026 Chamber Season Tickets Today for Year-Round Access to Key Programs

The new season of Metro South Chamber events is kicking off soon - make sure you're part of it! With a Season Ticket, you'll gain year-round access to key programs including Good Morning Metro South, Business After Hours, the Legislative Reception, and signature luncheons like ATHENA and Small Business Awards. All for just \$299 (a 26% + savings!). Contact Hannah for info: events@metrosouthchamber.com



SAVE THE DATE! November 19, 2025: 112th Annual Meeting

Wednesday, November 19 | 10:30AM - 3:00PM | Adult & Teen Challenge Center | 1315 Main Street, Brockton



SAVE THE DATE for the Metro South Chamber's 112th Annual Meeting & B2B Expo featuring the Economic Impact Awards! Sponsorship opportunities and corporate table reservations available. For more information, email Hannah McGuire at events@metrosouthchamber.com or call (508) 586-0500 x231.

Metro South Regional Priorities Moving Forward

LEAD ON REGIONAL ECONOMIC INFRASTRUCTURE AND RESILIENCY

- Champion Regional water and sewer infrastructure improvements to support smart growth, especially in Gateway Cities like Brockton
- Advance Transit-oriented development and expanded MBTA Commuter Rail service for improved job access and reduced emissions
- *Transform* Underutilized land and buildings into mixed-use, innovation-ready spaces through public-private partnerships
- Support Local clean energy and climate resiliency projects to align with statewide decarbonization and equity goals
- Position Metro South as a regional hub for bio-manufacturing, advanced materials, and climate tech industries

ATTRACT, TRAIN AND RETAIN A 21ST CENTURY WORKFORCE

- Partner With schools, colleges, and training providers to expand early college, career pathways, and apprenticeship models
- *Invest* In workforce readiness and wraparound support services for underrepresented populations
- Scale Access to credentials in healthcare, clean energy, life sciences, advanced manufacturing, and digital skills
 Recognize The economic and social
- Recognize The economic and social value of workforce diversity, multilingual talent, and second chance hiring
- *Promote* Affordable housing, accessible child care, and workforce wellness as essential economic infrastructure

COLLABORATE TO CREATE AN INCLUSIVE AND COMPETITIVE BUSINESS CLIMATE

- Advocate For state and federal investment in Gateway Cities and rural communities, ensuring inclusive growth
- Expand Resources for entrepreneurs, women- and minority-owned businesses, and new Americans
- Deliver Business technical assistance through the Chamber's Business
 Assistance Center and Edison Innovation
 Hub
- Educate Through targeted programming on capital access, export readiness, digital transformation, and growth strategy
- Brand Metro South as a destination for business, innovation, arts, and talent — leveraging its location, infrastructure, and affordability

Metro South Chamber is the Place for Face to Face...

Become a Season Ticket Holder 2025 - 2026



Maura Healey Massachusetts Governor



Norman Ena Small Business Administration



Rita Mendes MA State Representative



[] Invoice Me

- Now including the Legislative Reception
- All Good Morning Metro South Programs (5, \$195 value)
- All Business After Hours (up to \$60 value)
- Annual Legislative Luncheon (\$39 value)
- ATHENA Award Women's Leadership Luncheon (\$39 value)
- Small Business & Entrepreneur of the Year Awards (\$39 value)

All This for \$299 (Savings of 26%)

SEASON TICKET AND ADDITIONAL SAVINGS OPTIONS

Season Ticket: # _____ Discounted Tickets x \$299 = \$ 2025 Annual Meeting Expo Table: # x \$399 (discounted) = \$

"Metro South Guide to the Region" Advertising (5% discount **before August 31, 2025**) ____ 1/6 page \$450 ____ 1/3 page \$575 ____ 1/2 page \$859 ____ full page \$1,795

[] I am interested in being a Good Day Metro South Corporate Sponsor (\$950) [] Credit Card (will call for CC info) [] Check Enclosed

Name: Company Phone: Fax: _____

E-mails: Names:



Good Day Metro South luncheons feature economic development panels highlighting key projects, trends, and growth opportunities—bringing leaders together to shape our region's future.



Rob May **Brockton City Planner**



Dottie Fulginiti, Town of Easton

Selectboard, MassDevelopment

Kim Driscoll

MA Lieutenant Governor

Mayor of Brockton Robert F. Sullivan



MA State Treasurer & Receiver General, Deborah Goldbera



Moises Rodrigues Brockton City Councilor-at-Large

State Auditor

Diana DiZoglio



Massachusetts Senator Mike Brady and Phyllis Ellis, Brockton Area NAACP



Congressman Auchincloss Fourth District of MA



Edward Augustus, Secretary of

Housing and Livable Communities

Mail to 60 School Street, Brockton 02301 by August 31, 2025

If you have any questions, email events@metrosouthchamber.com

Visit www.metrosouthchamber.com for more info.



Secretary of Transportation Monica Tibbits-Nutt

BOARD OF DIRECTORS, OFFICERS

Chair of the Board

Dan Evans, Evans Machine Co., Inc.

3

President and CEO
Christopher Cooney, CCE, IOM, MPA
Metro South Chamber of Commerce

Chair-Elect
George Spilios, Crown Uniform & Linen Service

Treasurer
Gregory Hart, CPA, Summer St Financial Advisors

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Fred Clark, Bridgewater State University

Vice Chair Government Affairs
Sue Joss, Brockton Neighborhood Health Center

Vice Chair Community Affairs

Doug Smith, Stonehill College

Vice Chair Membership Development
Mike Lambert, Brockton Area Transit Authority

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Jay Pike, CPA - Citrin Cooperman

Scott Sanborn - Harbor One Bank

Heating Supply

(508) 586-0500

Membership x 229

Theresa Lobo-Albin

Finance x 230

Albert Senesie - Victory Human Services

Rich Spencer - North Easton Savings Bank

Andrew St. Pierre - Brockton Plumbing &

Development & Retention - NOW HIRING!

Front Desk x 221

BOARD OF DIRECTORS

Carol Chin - McDonald's Franchisee

Todd Copeland - Copeland Auto Group

Robert Haffey - Signature Healthcare

Kelly Mallory - Mallory Headsets, Inc.

Bill Mitchell - Massasoit Community College

Matthew Osborne - Eastern Bank

CHAMBER STAFF

Christopher Cooney, CCE, IOM, MPA President and CEO x 223

President and CEU X 223

Emma Penardi
VP of Communications & Special Projects x 222

.

Hannah McGuire

Programs & Events Coordinator x 231

Newsletter Written & Designed by Emma Penardi. Printing Provided by The Enterprise.



ACCREDITED
CHAMBER OF COMMERCE

CHAMBER MISSION: To best serve the unique interests and needs of member businesses and to champion the broader vitality of the Metro South region.

Metro South Chamber of Commerce

Sixty School Street, Brockton, MA 02301-4087 tel: (508) 586-0500 info@metrosouthchamber.com www.metrosouthchamber.com

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The Metro South Chamber of Commerce is solely responsible for the editorial content of this publication.

The Chamber wishes to assure our members of our intention to provide universal access to all programs. If you or your employees require assistance in this area, please let us know by calling the Chamber at (508) 586-0500 at least 48 hours in advance.

Calendar Sponsor
SPACE AVAILABLE

CHAMBER Calendar



Networking at events is one of the most effective ways to grow your business!

July 09

Ambassador Meeting Virtual Meeting via Zoom

9:00am

www.metrosouthchamber.com

August

Ribbon Cutting @ Sharon Orthodontics 374 S Main Street, Sharon, MA 02067

3PM

13 Business After Hours &

Mayor's Summer Concert Series

5:30PM

Heights Crossing: 35 Christy's Place, Brockton

STAY TUNED FOR MORE EVENTS - TBA!

The Ambassador Team meets on a monthly basis to serve fellow members by providing information, resources, member-to-member support, increasing awareness and promoting active participation in Chamber programs and services. To learn more, please email events@metrosouthchamber.com



METRO Leading Businesses.
SOUTH
CHAMBER OF Leading Communities.

Impact.

It takes the right tools to start or grow a business. And it takes customers to keep business growing.

The Metro South Chamber of Commerce builds strong businesses and communities by connecting you to new customers and suppliers, as well as to those who influence the local economy and quality of life.

Access to the right tools. One more way the Chamber makes an impact.

To join the chamber call 508.586.0500 or visit www.metrosouthchamber.com

Note: All meetings are held at the Metro South Chamber Office (via Zoom) or Metro South Business Assistance Center (BAC), Sixty School Street, Brockton unless otherwise indicated.

UP-TO-DATE News

Members - send Good News to estratton@metrosouthchamber.com

Sponsored by: Boston Medical Center - South

MSBDC Online Training Calendar - visit msbdc.org/ training to register

- 7/2: Communicating Your Brand With Intention
- 7/2: Compliance Clinic

CWE Provides 1 Hour One-on-One Virtual Legal **Counseling Sessions July 16**

Center for Women & Enterprise presents "SHELegal" - essential legal support to women business owners in Eastern Massachusetts at no cost. SHELegal is dedicated empowering women-owned businesses by offering legal guidance and ensuring equitable access to legal services for our clients.





Fuller Craft Museum Presents "Soul of a Nation: Voices of Resilience in Ukrainian Folk Art"

Craft Museum proudly presents Soul of a Nation: Voices of Resilience in Ukrainian Folk Art, a multimedia exhibition celebrating Ukraine's rich artistic heritage and enduring creative spirit. Highlighting the profound role of traditional crafts as acts of resistance and cultural preservation, the exhibition features Zaporizhzhya embroidered textiles,

hand-painted pysanka (Easter eggs), Crimean-Tatar ceramics,

Hutsul wood art, and Petrykivka painting. Through vivid colors, floral motifs, geometric patterns, and multiple media on view, visitors will witness the resilience and creativity that define Ukraine's enduring cultural identity. An Exhibition Celebration will be held on July 13 at Fuller Craft. FCM is open Tuesday-Sunday 10AM-5PM at 455 Oak Street in Brockton, admission is free for all! Visit fullercraft.org

The Brockton Farmers Market is Back! Through Oct.



Visit the Brockton Farmers Market on Fridays, 10AM-2PM on City Hall Plaza, 45 School Street in

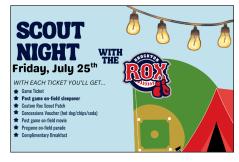
Brockton. Vendors include Freitas Farm, Barbosa Family Farm, Souza Family Farm, LaFleur's Wildflower Honey, Roxanne's Garden Center, Mai Asia Vegetables, Mig's Dogs, Nurcha Foods, and Glorify Glow. Cooking Demos and Summer Food Service Programs available. Visit brocktonfarmersmarket.com

Fourth of July Celebration with Brockton Rox



JOIN US FOR AN ALL-AMERICAN FOURTH OF JULY CELEBRATION AT THE ROX! July 3rd (gametime at 6:30pm) will feature a spectacular postgame drone show lighting up the sky! Then on July 4th (gametime at 6:00pm), the party continues with a patriotic hat giveaway for the first 1,000 fans through the gates show your stars and stripes in style! Don't miss this red, white, and ROX celebration! Visit www.brocktonrox. com/ to learn more.

Brockton Rox Scout Night July 25



With each ticket you'll get a ticket

to the Rox game, post game onfield sleepover, custom Rox Scout Patch, concessions voucher (hot dog/chips/soda), post game on-field movie, pregame on-field parade, complimentary breakfast. Contact dustin@brocktonrox.com to sign up. Visit BrocktonRox.com to learn more.

Fourth of July Celebrations Across Metro South

BRIDGEWATER - parade begins at 10AM on Friday, July 4 starting from Grove Street. The Arts & Music Festival at BSU will feature live music performances, kids festival games and entertainment, artisan craft fair, plus food and beverage vendors. Fireworks at 9:30pm on Legion Field. Visit bridgewater4th.com for more.

RANDOLPH - Night Before the Fourth Parade July 3 @ 7pm starting at Higashi School, including bands, performers, community groups and food trucks. Fireworks will start at 9PM on the Randolph High School field. Visit randolphicc.com/parade for more info.



Health Care Matters

Boston Medical Center - South

235 North Pearl Street, Brockton, MA 02301

Boston Medical Center Health System Unveils New Names for Good Samaritan and St. Elizabeth's **Medical Centers**

The shared brand identity will help patients easily recognize and access trusted, clinically excellent care across BMC Health System hospitals.

Boston Medical Center Health System is proud to announce the renaming of two of its hospitals, as the system advances its vision of high-quality, accessible, and sustainable healthcare in the region.

Good Samaritan Medical Center in Brockton is now Boston Medical Center - South (BMC South) and St. Elizabeth's Medical Center in Brighton is now Boston Medical Center - Brighton (BMC Brighton). St. Elizabeth's and Good Samaritan's associated offsite physician practices will transition to BMC Health.

"Our vision for a unified health system, rooted in expert care and access for our communities, is steadily taking shape," said Alastair Bell, MD, MBA, President & CEO of BMC Health System. "We are creating a shared identity across all of our hospitals that stands for clinical excellence, trust, accessibility, compassionate patient care."

Consistent branding across BMC Health

System hospitals ensures patients know they will receive high-quality, equityled care. BMC Health System gathered input from patients, employees, and community members to help shape the new names.

"We're honored to work alongside our system hospitals who are also devoted to mission-driven care. Bringing our hospitals under one brand sends a strong signal about that shared commitment," said Paul C. Smith, President of BMC Brighton. "We look forward to building on our more than 100-year legacy in Brighton as the foundation of an even brighter future."

508-427-3000 www.bmchealthsystem.org/bmc-south "Today is a proud day for our hospital

BOSTON

as we take this next integration step into BMC Health System," said Matthew Hesketh, President of BMC South. "We are incredibly proud of our long history in Brockton and look forward to expanding patient care access to more than 20 other communities along the Route 24 corridor."

Over the next weeks and months, the new names and logos will be incorporated into digital and physical touch points across BMC Brighton, BMC South, and associated BMC Health practice locations.

BMC Health System assumed operations of the two hospitals on October 1, 2024.

Got Your Guide to the Metro South Region?



The Metro South Chamber's 2025 Regional Guide and Member Directory is here! Designed to encourage in-state support for our local businesses and highlight regional manufacturers making a difference; shop local, and support small businesses!

Our member businesses, among the finest in their respective fields, are featured in this 100 page publication. Their appreciation of you as consumers, employees, and customers has never been greater. In turn, it is so important for us to remember how vital these local businesses are to our American way of life and our great democracy. More than ever, they need our recognition and support!

While you are here, you can visit the extraordinary Fuller Craft Museum, enjoy the acclaimed Brockton Symphony Orchestra, cheer on the Brockton Rox at Campanelli Stadium, and grab a drink at the Brockton Beer brewery downtown! With plentiful hotel rooms and within easy reach of Boston, Providence, Plymouth and Cape Cod, you will find many fun shopping experiences, peaceful parks, dynamic sporting events and rich cultural activities all within reach. If you are new to this region, we aim to inform you. If you live here, we want to remind you. If you do business here, we wish to thank you.

Want your business or advertisement to be included in the next publication? Call for Membership! (508) 586-0500 x229 or visit metrosouthchamber.com

Join the Chamber Now, \$1,000 in Incentives





Becoming a member of the Metro South Chamber of Commerce provides your opportunities business accelerate its growth. When you join the Chamber, you become a leader within the business community and a member

of the region's most dynamic advocacy organization. Membership means potential new business prospects, new savings, access to valuable resources and information, a variety of marketing opportunities, and more, for you and your business. Chamber membership is affordable no matter how small your business, and it provides your business with tremendous opportunity.

Join to Receive OVER \$1,000.00 IN PROMOTIONAL BENEFITS

FREE Member Listing in the Action Report newsletter (distributed to over 20,000)

FREE Member Profile in Action Report newsletter, distributed through The Enterprise

2 FREE Listings in the 2023/24 Guide to the Metro South Region

FREE 2022/23 Guide to the Metro South Region

FREE Chamber Business List in Excel or mailing labels, \$150 value

FREE Enhanced member listing on the Chamber website with hotlink to website

FREE access to members-only page of website to post discounts, events, and more

FREE opportunity to promote company at event share tables and at the Chamber

FREE opportunity to promote company in the Action Report

FREE business workshops

FREE membership sticker and virtual badge for your website.

Health Insurance Opportunities, Energy Power Purchasing Program, And More!!

(Base Rate is \$375 + \$5 per full time employee)

For more info or to set up an appointment call (508) 586-0500 x 229 or email membership@metrosouthchamber.com.

Brockton Rox Home Games, Fireworks Every Saturday!







There's fun every day of the week at Campanelli Stadium! Check out the summer home game schedule below, get your tickets online at brocktonrox.com or call (508) 559-7000, then head to One Feinberg Way in Brockton and let the fun begin!

July 1 Ottawa Titans July 2 Ottawa Titans July 3 Ottawa Titans July 4 Windy City Thunderbolts July 5 Windy City Thunderbolts July 6 Windy City Thunderbolts July 18 Ottawa Twins July 19 Ottawa Twins July 20 Ottawa Twins July 25 Sussex County Miners July 26 Sussex County Miners August 12 Down East Bird Dawgs

August 13 Down East Bird Dawgs August 14 Down East Bird Dawgs August 15 Tri-City Valleycats August 16 Tri-City Valleycats August 17 Tri-City Valleycats August 19 Quebec Capitales August 20 Quebec Capitales August 21 Quebec Capitales August 29 New Jersey Jackals August 30 New Jersey Jackals August 31 New Jersey Jackals

Brockton Rox Host Nike Baseball Camp for Ages 7-13

July 15-17 & August 12-14. Get ready for an unforgettable summer experience at the Nike Baseball Camp with the Brockton Rox! Whether you're just starting out or looking to take your game to the next level, this camp offers a supportive environment for athletes of all skills. Contact the Rox to sign up.

2025 Mayor's Summer Concert Series Schedule

Enjoy live music every Wednesday this summer @ the Patio at Heights Crossing Assisted Living -Christy's Place in Brockton July 9 featuring Knock On Wood July 16 featuring The Mutha Funk July 23 featuring Montello North July 30 featuring The Smack Dabs August 6 featuring Bag Full of Blues August 13 featuring Westwood Swing



August 20 featuring The Corvairs

August 27 featuring J. Street Blues

Connections That Shine Through the Rain: Business Leaping into Fun: Urban Air Adventure Park Opens in After Hours with SCU Credit Union at Residence Inn

















Not even a rainy evening could stop professionals local from showing up and showing out at the Metro South

Chamber's recent Business After Hours event, held in partnership with SCU Credit Union at the stylish Residence Inn by Marriott in Brockton. With umbrellas in hand and spirits high, guests gathered indoors for a night of conversation, collaboration, and community-building.

As the rain gently tapped on the windows, the atmosphere inside remained lively and upbeat. SCU Credit Union extended a warm welcome, offering guests personalized tours, delicious hors d'oeuvres, and thoughtful gifts-including branded umbrellas that came in handy for the walk back to the car. The Residence Inn provided a chic and comfortable backdrop, with its modern lounge and inviting spaces setting the tone for meaningful networking.

Business leaders, entrepreneurs, and community members from across the region used the opportunity to forge new connections, strengthen partnerships, and learn more about each other's work. The Chamber's Business After Hours series is designed to foster exactly this kind of engagement offering an accessible, low-pressure way to expand your network and stay involved in the Metro South business community.

Despite the weather, the event was a clear success. After all, it's not the sunshine that drives business forward—it's the people who show up, rain or shine. Scan the QR Code to view more photos and read the full recap.

PC: D. Banks Photography LLC.









Brockton with High-Flying Celebration













The end of April marked an electrifying moment for Brockton as the Metro South Chamber celebrated the grand opening of Urban Air Trampoline & Adventure Park at 435 Westgate Drive. The ribbon-cutting ceremony bustled with excitement, as community leaders, excited families, and business partners gathered to usher in a new era of entertainment and fitness in the metro-South region

With over 52,900 sq ft of high-energy fun - including zip lines, obstacle courses, climbing walls, laser tag, go-karts, and endless trampoline zones -Urban Air promises something for every age and thrill level

As scissors snipped the ceremonial ribbon and confetti rained, applause filled the air and signaled more than just the opening of a business; it was a celebration of community and family connection. Urban Air's owner Cheryl Ng and staff were on hand to greet guests, share the park's safety protocols and activity highlights, and hand out special inaugural offers to early visitors. The energy was palpable: kids literally bounced with anticipation, while parents were already planning their next visit.

Local businesses mingled with elected officials (State Reps Rita Mendes and Bridget Plouffe, along with Senator Mike Brady and City Councilor Moises Rodrigues) and Chamber representatives, reinforcing a shared commitment to supporting local growth and community engagement. The event reinforced Brockton's momentum in attracting quality amenities that benefit both families and the economy.

Urban Air is now open seven days a week, (10AM-9PM Monday-Thursday, 10AM-10PM Friday and Saturday, and 11AM-9PM Sunday) ready to welcome visitors seeking adventure, exercise, and unforgettable memories in Brockton and beyond. If you haven't been yet, now is the perfect time to leap into fun! Visit urbanair.com/massachusetts-brockton to learn more.











27th Annual ATHENA Award Spotlights Women's Leadership with Lt. Gov. Driscoll & Eastern Bank







On June 12, 2025, the Metro South Chamber of Commerce and Eastern Bank held the 27th Annual ATHENA Leadership Award Luncheon Massasoit Community

Brockton. The event recognized extraordinary leadership and community impact, featuring guest speaker Massachusetts Lieutenant Governor Kim Driscoll.

The luncheon celebrated this year's ATHENA awardee, Jeni Mather founder and president of IM Pet Resort + Veterinary Clinic. Mather was honored for her lifelong dedication to professional excellence, mentorship, and community service.

Lt. Gov. Driscoll delivered a compelling keynote address that underscored the critical role women play in business and the community. She applauded Mather's leadership, noting how her passion for animals transformed a pet care business into a woman-led enterprise with nearly 120 employees—many of whom have advanced into leadership roles under her mentorship.

During the program, attendees learned about the ATHENA Award's origins and mission. Based on the Greek goddess Athena, it celebrates individuals who excel in their careers, uplift others (especially women), and enrich their communities. Since its start in 1982, over 8,000 leaders in 500+ communities globally have been honored.

Jeni Mather's exceptional journey captured the spirit of the award. After earning her biology degree at Stonehill College, she launched South Shore's first motivational dog-training and daycare program in 1998. Her trademarked PLAYtrain® system, along with a full-service veterinary clinic, grooming spa, and luxury boarding, set new standards in pet care. Beyond business success, she founded Blue Dog Shelter, placed over 1,800 dogs in loving homes, and raised more than \$500,000 during its operation.

A pillar in the local community, Mather shaped industry standards as a founding member of the Ollie's Law Coalition and currently serves as Chair of its advisory committee within the Massachusetts Department of Agricultural Resources. She is one of only 75 Certified Professional Animal Care Operators (CPACO) in the nation and regularly advises legal authorities and municipalities on animal welfare and boarding regulations.

Guests praised the sold-out event's atmosphere of celebration and inspiration. In her acceptance remarks, Jeni highlighted the importance of culture and mentorship. She said she felt most proud "bringing out the best in others," creating a workplace where mothers, caretakers, and young professionals can grow and flourish. Her vision reflects the ATHENA values: to live authentically, foster collaboration, act courageously, and give back.

The event reaffirmed the Metro South Chamber's commitment to supporting leadership and promoting women in business. Sponsors like Eastern Bank, MassHire Greater Brockton Workforce Board, and Massasoit Community College played a key role in making the day a success.

All attendees left energized—celebrating a trailblazer whose courage, compassion, and commitment to others exemplify the ATHENA mission. The 27th Annual ATHENA Leadership Award Luncheon offered a powerful reminder: when women lead, communities thrive. Visit metrosouthchamber. com/ to view more photos and a video recording from this event, courtesy of Brockton Community Access. PC: Rich Morgan Photography.

Sponsored by:









Massachusetts Lieutenant Governor Kim Driscoll, quest speaker.



John Nesti, MassHire; and Jeni Mather, JM Pet Resort, Award Recipient.



Massasoit President Bill Mitchell. Mayor Sullivan and Ward 7 Councilor Shirley Asack also joined us.



Chris Cooney, MSCC; Jeni Mather, JM Pet; Lt. Gov. Kim Driscoll, Sue Joss, BNHC.



JM Pet Resort staff and family photo with recognitions and awards.





Sold out luncheon at Massasoit Community College Student Union Center on Brockton Campus.



www.metrosouthchamber.com

Kimberly Dee, EVP Consumer Banking Director, Eastern Bank.



Official Citations by State Rep Plouffe and Senator Brady's Office.



Brockton Ward 6 City Councilor Jack Lally; State Reps Rita Mendes and Bridget Plouffe with Lt. Gov. Driscoll.



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Westgate Mall Hosts Blood Drive w American Red Cross



The need for blood donations remains urgent nationwide, as the American Red Cross continues to face its most severe blood shortage in over a decade. In response, Westgate Mall in Brockton is partnering with the Red Cross to host a community blood drive on Tuesday, July 22, from 12 noon to 5 p.m. To schedule an appointment, visit RedCrossBlood.com and enter the sponsor code 'Brockton'. For more details, visit ShopatWestgateMall.com or call (508) 588-8916.

OCES Falmouth Road Race Team Seeks Support



Individuals trust brands that care about investing back into their community. Community involvement will also set you apart from other brands and give people more incentive to support your business. With your partnership and support, we will be one step closer to our goals.



QR Code will direct you to the OCES Team and Runners to donate!

Fraud Prevention Awareness: How to Spot and Stop "Imposter Scammers" Impersonating Your Boss





Have you ever received an urgent text message or email from your boss that required immediate attention? Most



people have, which is why fraudsters are posing as your boss to steal money or sensitive information about you or your company.

What is a boss impersonation scam? The scam begins with a simple text message, claiming to be from your boss. It might read: "Hi Alex, it's [your boss' name]. I'm in a meeting.

Let me know when you receive this text."

Once you acknowledge that you've received the text, your "boss" will make a request. You might be asked to wire funds, purchase gift cards, or provide sensitive information, and there may be a sense of urgency. If you complete the task, you'll be delivering the requested money, gift cards, or sensitive information directly to the fraudster posing as your boss!

Imposter scams are among the most devious and costly cybercrimes because they come in many forms and impersonating people and businesses is becoming easier and more convincing with evolving AI technology.

How to stop the scam

• Watch out for unsolicited text messages or emails. Save phone numbers for your boss or manager and be cautious about responding to any number outside of your contact list. Don't respond to messages you aren't sure about.

Syed Imam, MD and Karen Bugaj, NP, Honored with United Hero Award for Excellence in Patient Care









Syed Imam, MD, and Karen Bugaj, NP, recipients of the 2025 United Hero Award, recognizing excellence in patient care.

Signature Healthcare is proud to recognize Syed Imam, MD and Karen Bugaj, NP, for receiving the prestigious United Hero Award. This distinguished honor, presented by United Healthcare, celebrates healthcare providers who

consistently go above and beyond in delivering exceptional patient care, as reflected in direct feedback from their patients. To earn this recognition, providers must meet or exceed high benchmarks in key areas of the patient experience, achieving at least 92% satisfaction in Getting Needed Care, over 88% in Care Coordination, and more than 58% in Doctor-Patient Conversations. Out of 6,000 providers nationwide, only 64 in Massachusetts earned this award. Congratulations to Dr. Imam and Karen on this remarkable achievement and the meaningful impact they have made on our community.

About Signature Healthcare: As Southeastern Massachusetts' premier local provider of safe, quality care, Signature Healthcare offers personalized medical services in a welcoming and medically advanced environment. We are one of the only not-for-profit community-based healthcare delivery systems in the region. Signature Healthcare is comprised of the quality, safe, award-winning Signature Healthcare Brockton Hospital; Signature Medical Group (SMG), a multi-specialty physician group of more than 200 physicians practicing in 12 ambulatory locations representing over 18 different medical specialties; the Brockton Hospital School of Nursing, the only hospital-based nursing school in Massachusetts and the two Signature Healthcare Urgent Care Centers. The full range of high-quality primary care, specialty care, hospital care and related ancillary services are provided close to home, at lower costs. Our focus on patient safety is recognized nationally, a testament to the quality care patients experience when visiting our providers. Signature Healthcare is proud to be clinically affiliated with Beth Israel Deaconess Medical Center bringing Boston-level care and academic research to our community.

- Beware of urgent or unusual requests. If your boss hasn't asked you to wire money or purchase gift cards in the past, pause before acting on the request. Scammers can also clone your boss' phone number which adds an extra layer of complexity.
- **Verify the request.** If you're not sure about it, trust your gut! Rather than responding to the message or carrying out the request, try to verify it. Call your boss on their direct line or confirm the request with them in person.
- **Block it.** If you believe you've been contacted by a scammer, don't reply to the message. Instead, block the number and delete the message. Responding to the message tells the scammer that your number is active and will leave you susceptible to future attacks.

North Shore Bank and Abington Bank are looking out for you and your business. They're committed to keeping you informed about the latest scams and ways to protect you and your business from fraud. For more information on how Abington Bank can support your business, visit their Prevent Fraud webpage, stop by your nearest office, or call Customer Care at 877.380.2265. And, for valuable tips on fraud prevention, download the free brochure, Best Practices for Preventing Business Fraud. Scan the QR code on the left or visit www.northshore-bank.com/fraud-prevention-awareness-watch-out-for-imposter-scams to learn more.

9 ACTION Report July/August 2025 www.metrosouthchamber.com

Member Profile - Old Colony YMCA



Old Colony YMCA 320 Main Street Brockton, MA 02301 (508) 583-2155 www.oldcolonyymca.org

OLD COLONY YMCA

Year Established: 1887

Products or Services: Mental Health, Mentoring and Teen Programs, Shelter and Residential Services, Adult Reentry Services, Health and Wellness, Chronic Disease Management, Swimming and Water Safety, Education and Childcare, Sports and Recreation, Summer Camp, Food Access.

Number of Employees: 1,800

What is unique or special about your firm and the products and services you offer? Old Colony YMCA is the most unique YMCA in America. We combine all the programs you expect from a YMCA with a range of social service programs, including mental health, emergency shelter, food access, and restorative justice. All these offerings work together to help individuals and communities reach their fullest potential.

What is your market area? Our traditional YMCA services span 31 communities in Southeastern Massachusettes, from Stoughton to Plymouth. Our network of Social Services reaches across the entire Commonwealth, from Pittsfield to Lowell to Barnstable.

What markets do you serve? We serve all members of our community, from cradle to career and beyond. Children and families, health seekers, and justice-invovled youth and adults are just a few of the groups our programs are designed to serve.

Please list awards, honors, or special recognition your firm has received: Since 2019, four Old Colony YMCA Residential Programs (run via a partnership with the Department of Children and Families) achieved top level accreditation status through CARF International, a high-standard nonprofit accreditor of health and human service programs.

What is your main business objective concerning your customers and the business community? Old Colony YMCA strives to be a partner with kids, families, organizations, and municipalities to strengthen communities and improve the quality of life of everyone we serve.

Anything additional we should know about your company? As a charitable nonprofit organization, we raise funds to support critical programs and ensure everyone has access regardless of their ability to pay. We simply never turn anyone away. Plus, every year we give back about \$10 million to the community in the form of financial assistance, in-kind programs and services, and community outreach.

Join the Chamber to showcase a Member Profile for your own business! Call (508) 586-0500 or visit metrosouthchamber.com/membership/join to sign up and join in on the vision for the future of Metro South.

Member *News* - Eastern Bank Foundation Announces Leadership Changes

Eastern Bank Foundation (EBF) has announced the retirement of Nancy Huntington Stager as President and Chief Executive Officer effective July 7, 2025. Her 43-year career includes the past 30 years at Eastern Bank. As part of its succession plan, Turahn Dorsey, EBF's Chief Impact Officer, will be promoted to President and CEO. Stager will move into a senior advisory role.

"Having joined Eastern in 1995 as our Director of Human Resources and the first woman to serve on our Management Committee, Nancy actively shaped the bank's culture and reputation for doing good in the region," said



Nancy Huntington Stager



Bob Rivers, Executive Chair of Eastern Bank and Chair of the Foundation's Board of Trustees. "She also oversaw the Foundation for 25 years, becoming its full-time President and CEO in 2019. She has made enduring contributions leading our philanthropy, volunteerism and civic advocacy, and we thank her for her leadership, guidance and smarts. While no words will adequately express our gratitude and appreciation for all that she has achieved, we are thrilled to announce Nancy as the recipient of our 2025 Celebration of Social Justice honor."

Stager transformed the Foundation's approach from charitable giving to impact investing, refining its mission to promote community vibrancy and economic inclusion. She built cross-sector partnerships and created the Foundation Fellows program, bringing in experts in small business, early childhood, housing, and workforce development. Her leadership helped position Eastern among the Boston Business Journal's Top 10 Most Charitable Companies 13 times. She has also received the 2024 Pinnacle Award for Non-Profit Management and was named a Top 100 CEO by The Women's Edge. She will be honored at EBF's Celebration of Social Justice on October 21, 2025.

"It has been the honor of my lifetime to work with the incredible teams of colleagues at Eastern Bank Foundation and Eastern Bank, and across our communities with so many partners to help create opportunities in the communities we serve," said Stager. "Rahn Dorsey has been an integral member of the leadership team over the past six years... I'm delighted the Foundation team and our communities will continue to benefit from his leadership and I congratulate him on this well-deserved promotion."

Over his 30-year career, Dorsey has worked across education, housing, health, and economic development. He served as Boston's Chief of Education under Mayor Martin J. Walsh and held roles at Abt Associates and the Barr Foundation. At EBF, he helped lead the Foundation's shift toward economic mobility, early childhood support, and community-based investing. He currently advises development projects in Boston's Nubian Square and chairs the board of the Benjamin Franklin Cummings Institute of Technology.

"The Eastern Bank Foundation has emerged as a leader in philanthropy under Nancy's leadership and helped Eastern Bank continue to demonstrate the substance of our 'Join Us for Good' motto. I am excited to build on her incredible work and to partner with our teammates and communities across the region to advance economic justice," added Dorsey.

RENEWING Members!

Thank you!

All American Gasket Annunciation Greek Orthodox Church of Brockton, Inc. Back Bay Bagel **Barbour Corporation**

Bridgewater Pediatrics, LLC Brophy & Phillips Co., Inc.

Budge It Drains, Inc. C.M. Petti Market & Deli

Celia Insurance Agency, Inc.

Central Glass Company, Inc. Cromwell Consulting, Inc.

D.J. Jeff Fowler Productions

Everett's Auto Parts

Father Bill's & MainSpring

Fisher College

Boaz Petrus

Boston, MA 02111

novadynamicit.com

IT Support Services

(781) 664-3124

Fitzgerald Appraisals Fun Enterprises, Inc.

Gouthro Plumbing & Heating

Hackwell-Boone Insurance Agency, Inc.

Hub Technical Services

Ioel H. Schwartz, P.C.

John DeCosta Jr., Inc. Lock & Security

WELCOME New Members!

Reinvesting in Our Community

NovaDynamic Technology Services

68 Harrison Ave Ste 605 #845463

Lynch Cleaning Contractors MassHire Greater Brockton

Workforce Board

Montello Heel Manufacturing, Inc. Natural Agricultural Products

New England Truck Solutions of Avon

Paul E Saperstein Company, Inc.

Premier Diagnostic Services, Inc

Ranfac Corp

Residence Inn by Marriott

Boston/Bridgewater

Romm Diamonds

Skyline Glass & Glazing, Inc.

Stadelmann Electric

Stonebridge Cafe

Stonebridge Homes Inc.

Stoughton Co-Operative Bank

Super 8 Metro South

The Children's Museum Easton

The Stacy Adams Cultural Arts Building

Torrey & Associates

Walker-Clay, Inc.

Ward Enterprises

Citizens Bank

Evelyn Santana

Brockton, MA 02301

820 N Main St

(508) 559-7559

citizensbank.com

Banks/Financial

Westfield Child Center

Westside Behavioral Health, LLC

Woodwards Auto Parts & Spring Shop

Own A Small Biz? Thinking of Starting One? Call SCORE!







FOR THE LIFE OF YOUR BUSINESS

To succeed, you have to stay ahead of the competition; whether you're looking for a business direction sheet or working to tap into value creation, connect with a SCORE mentor to help you! If you're just starting a business, SCORE mentors can provide the practical action plan, education and tools you need to open your doors and establish a customer base.

Take advantage of their free live webinar series! Learn more by visiting www.score.org, www.sema.score.org, www.boston.score.org, or by calling (508) 587-2673. Ahead for the month and beyond...

July 8: Excel Power Query - Power Tool for Transforming Data

July 16: Franchising 101-Small Business Ownership

July 23: Launching Your First Beauty/Skincare Business

July 24: Social Media Success Made Simple - Build Your Brand, Grow Your Business

August 7: 7 Best Negotiating Tips

August 8: Launch Smart: 5 AI-Powered Steps to Boost Sales & Thrive in Changing

Times

SEED Corp. Offers Micro and Small Loan Programs



MICRO AND SMALL LOANS Micro Loans up to \$50,000 and existing businesses at 7% fixed Small Loans up to \$350,000 at 6-7% fixed with flexible terms MORE INFO



South Eastern Economic Development (SEED) Corporation is a regional nonprofit economic development corporation with the mission of empowering entrepreneurs, strengthening local economies, and creating jobs by financing all types of small businesses





in Massachusetts and Rhode Island. SEED has a long history of assisting small business owners, is a one-stop shop for anyone looking to start-up, grow, or streamline their business.

Use of funds: Working capital; leasehold improvements/built-outs; inventory/supplies; real estate acquisitions (owned-occupied); furniture, fixtures, and equipment; refinancing business credit card debt. Call (508) 822-1020 x 312 or visit SEED Corp online at www.seedcorp.com

To promote your business and support your community,

contact New Member Services

(508) 586-0500 x 229 • membership@metrosouthchamber.com

5 Benefits of Joining Your Local Chamber of Commerce

- 1. It helps you make business contacts
- 2. It increases your credibility
- 3. It increases your visibility
- 4. It provides key business resources
- 5. It supports your professional development





Upcoming Events:

Throughout the year, SEED holds and participates in events geared toward educating, preparing, and empowering small business owners as well as all those who serve budding and seasoned entrepreneurs. All upcoming small business workshops, lender trainings, and annual networking events are listed below. Contact aricard@seedcorp.com with any questions regarding upcoming events.

- 7/10 PRIME TIME: Building Stronger Businesses Women in Leadership
- 8/14 PRIME TIME: Building Stronger Businesses Call of Duty: Military to Entrepreneurship
- 9/30 Basic Entrepreneurship Workshop: Business Fundamentals
- 9/30 Basic Entrepreneurship Workshop: Business Financials

Learn how to maximize your chamber membership

Access to Capital for Massachusetts Businesses



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Massachusetts Growth Capital Corporation MassDevelopment (MGCC) has merged with MassDevelopment as the Growth Capital Division. This functions as a one-stop resource for debt financing for

small businesses. MassDevelopment GCD drives economic growth through access to alternative funding, resources, and individualized services to identify and structure solutions tailored to each small business in Massachusetts. The purpose of MassDevelopment GCD is to create and preserve jobs at small businesses. MassDevelopment GCD also works to promote economic development throughout the Commonwealth, with special paid attention to business needs in underserved areas and Gateway Cities. Their services include small business lending from \$100,000-\$200,000; microloans from \$5,000-\$100,000; small business technical assistance grant program for nonprofit assistance providers; microlending operations support & CDFI lending capital matching funds grant program; and the biz-m-power crowdfunding matching grant program. Visit www.massdevelopment.com to learn more.

Chamber Affiliation News & Events

To become an affiliate organization of the Chamber, contact Christopher Cooney at (508) 586-0500 x 223 or e-mail chris@metrosouthchamber.com.

The **Avon Industrial Park Association** is a non-profit group seeking to advance



the advocacy and business of its members in public and private affairs. Membership is open to all companies who operate within the confines of Avon Industrial Park in

Avon, Massachusetts. For more information please visit avonindustrialpark.org.



The Bridgewater Business Association (BBA) promotes unity between local government and the business community and is committed to promoting goodwill among business owners, operating in an ethical manner, and supporting the community serve. Visit bridgewaterbiz.biz for more information.



The East Bridgewater Business Association (EBBA) was founded in 1993 "to promote a healthy business environment in East Bridgewater and to provide services to assist its members including education, networking Please visit jointheebba.com for more information.



The Easton Chamber of Commerce is a non-profit 501(c) (6) membership organization representing business and professional people. The Easton Chamber of Commerce mission is to unite, guide and support Easton businesses

with the goal of increasing economic opportunities and fostering a business climate. Visit easton-chamber.com to learn more.



The Norwell Chamber of Commerce's mission is to promote the civic, economic and social welfare of its members and the Town of Norwell. They actively assist the Chamber members with the challenges of business growth, management and

entrepreneurship. Visit norwellchamberofcommerce.com for more information.



The South Shore Women's Business Network (SSWBN), established in 1991, was the inspiration of six women who felt that the needs of women in business were not being met by traditional organizations. They further believed there was a need for an organization that would provide networking opportunities to women and

business owners on the South Shore. Visit sswbn.org for more information.

Small Business Resource; We Speak Portuguese!



Theresa Lobo-Albin, Small Business



Theresa Lobo-Albin on the chamber staff is fluent in Portuguese. She is available to communicate with businesses that may require help in learning about various business assistance programs serving entrepreneurs, businesses and non-profits throughout the region.

Theresa holds a degree in business and accounting and has worked with many small businesses from numerous industries over her career in accounting.

The Chamber (in partnership with many regional, state, and federal resources) operates the Metro South Business Assistance Center and Thomas Edison Business Incubator in support of business development. Many of the BAC resources can be found online and are being offered remotely, including one-on-one coaching through SCORE

Counselors.

To learn more about business assistance resources in English and Portuguese contact Theresa Lobo-Albin at finance@metrosouthchamber.com or call (508) 586-0500 x 230. To learn more about the Business Assistance Center (BAC) and available business resources, visit www.metrosouthchamber. com/resources/business-assistance. Individual counseling is available by appointment.

Federal, State, and Regional Resources for Businesses



The Metro South Chamber is dedicated to providing support for our business community now more than

ever - we're here for you. Below, please find an extensive list of federal, state, and regional resources available to everyone interested in business.

Brockton Redevelopment Authority Contact: Rob May

(508) 586-3887

Center for Women & Enterprise Contact: Berlhey Narcisse

(617) 536-0700

Massachusetts Office of Business **Development (MOBD)**

Contact: Alexandra Husted (617) 872-9926

Massachusetts Small Business Development Center Network

Contact: Anne Fenton (508) 673-9783

Massachusetts Supplier Diversity Office (SDO)

Contact: John Fitzpatrick (617) 720-3300

MassDevelopment

Contact: Kelly Arvidson (508) 678-0533

MassHire Greater Brockton Workforce Board

Contact: Jason Hunter (508) 584-3234

MassHire Greater Brockton Career Center

Contact: John Murray (508) 513-3400

Old Colony Planning Council Contact: Mary Waldron

(508) 583-1833 ext. 202

SCORE Business Counselors

Contact: Peter Smith (508) 587-2673

South Eastern Economic Development (SEED) Corporation

Contact: Sue Murray (508) 822-1020

U.S. Small Business Administration

Contact: Shelly Gillis (617) 565-5590

AGAPE Adult Day Health Center



365 Westgate Drive, Upper Level, Brockton, MA 02301 (781) 771-9117 • agapeadhc.org

by offering personalization, safety and the highest quality of care.

Live Nation



290 Northern Ave. Boston, MA 02210 MA 02210 (612) 239-8922 · livenation.com

Our Mission is to provide well being to all our participants As the world's leading live entertainment company, we are privileged to work with artists to bring their creativity to life on stages around the world. Whether it's two hours at a packed club, or an entire weekend of sets at a festival, a live show does more than entertain. It can uplift, inspire and create a memory that lasts a lifetime.

Dr. Ellie Paris Social Bookstore & Ice Cream Cafe



278 Main Street, Brockton, MA 02301 (508) 857-2830 facebook.com/p/Dr-Ellie-Paris-Social-Bookstore-Ice-Cream-Cafe-100085056460089

We recently opened as the first-of-its-kind social impact bookstore & ice cream café. The bookstore's mission is to foster literacy, education, & upward economic mobility through the American dream ideals one book, one scoop, & one community at a time!

Join the Chamber!

www.metrosouthchamber.com

YOUR BUSINESS PROFILE HERE...

...When Your Join the Chamber! Call us at (508) 586-0500 or email info@metrosouthchamber.com

60 School Street, Brockton (508) 586-0500 • metrosouthchamber.com

Join the Chamber and network your business to success! The Chamber hosts informative meetings, networking events, and puts you in touch with your legislators. We also offer marketing and advertising opportunities, referrals, publicity, and exposure.

Call to learn more today!

Visit metrosouthchamber.com/membership/join



Starting a Business?

Need help starting your business? Looking for money to start your business?

The Metro South Business Assistance Center Can Help!

COUNSELING: Individual counseling is available by appointment for startup and existing businesses. Counselors are working or retired professionals, highly experienced and willing to share their knowledge in financing, marketing, management, and more.

REFERENCE MATERIALS: An outstanding collection of reference materials that include hundreds of fully detailed, step-by-step guides for every aspect of starting and maintaining a small business.

ACCESS: To computer and business-related software, including Quick-Books Pro, Business Plan Pro, Loan Builder, Microsoft Office, and more.

EDUCATION: Workshops include QuickBooks, Writing a Business Plan, SEED Commercial, Social Media Series, DCAMM Certification, and more.

(508) 586-0500 metrosouthchamber.com/resources/business-assistance.

Major Sponsors:





















When Metro South is Home, Everything's Within Reach

Hundreds of Dining Options • Great Conference Space Over 500 Hotel Rooms • Many Parks & Lakes













The Metro South region offers the best of all worlds; cultural and corporate advantages, natural beauty, and the serenity of historic New England.

The region features top notch education, including three institutes of higher education, exceptional health care facilities, including four major hospitals. Rich in culture, the region is also home to symphonies, a craft museum, children's museum, and various historic museums. It also contains many recreational activities, including baseball outings, golfing and many parks and lakes for walking, biking, and fishing. With over 500 hotel rooms, the Metro South region is a great place to stay and competitive housing costs offer affordable and varied living opportunities.

Whether for Business or Pleasure, The Metro South region provides exceptional value in the heart of Eastern Massachusetts, centrally located between Boston, Providence, Plymouth and Cape Cod. Ride the rail to Boston in only 35 minutes! Call 508.586.0500 for your free map.



Metro South Regional Economic Development Organization For more info, contact the Metro South Chamber of Commerce, 508.586.0500 • www.metrosouthchamber.com



BUSINESS EVENTS Planner

July 9

Ambassador Meeting

9:00AM - 10:00AM **ZOOM Virtual Meeting**

The Ambassador Team meets on a monthly basis to serve fellow members by providing information, resources, member-to-member support, increasing awareness and promoting active participation in Chamber programs and services. To learn more, please email events@ metrosouthchamber.com

August 6

Ribbon Cutting @ Sharon Orthodontics

3:00PM **Sharon Orthodontics** 374 S Main Street, Sharon

Join us for a ribbon cutting ceremony to welcome this new organization to the Metro South community.

Register: metrosouthchamber.com/events

August 13

Business After Hours & Mayor's

Summer Concert Series

5:00PM - 7:30PM **Heights Crossing** 35 Christy's Place, Brockton

Join us for an evening of business after hours networking and live music with the Rotary Club of Brockton and Mayor's Summer Concert Series at Heights Crossing in Brockton!

Register: metrosouthchamber.com/events

